

BHPOC Connie Update

Connecticut's Statewide
Health Information Exchange

July 9, 2025



Connie Impact



≈3,100+ Live Locations

≈5,300 Repeat Users

≈13 Million
ADT Messages Received Every
Month

≈1.7 Million
CCDAs Received Every Month

≈4.5 Million
Lab/Rad/Trans
Results Received
Every Month

≈115,000+ patient records accessed monthly





Our Impact

Countless times in the ER I am able to see imaging for a patient that is being transferred from other hospitals for a fracture and plan care prior to patient arrival. Ortho is also able to review the images and often forgo additional x-rays and improve speed of care delivery as a result.

This happens almost every shift. It would be a big loss clinically not to have Connie. It also provides an important back-up of clinical information in the case of Epic Downtime/Cyberattack.

Agree 100% -- I use it every shift for multiple patients, for imaging, laboratory results, and medical records. Patient care would be negatively impacted if it went away.

Agree with all Emily said and want to add that for transferred patients with viral symptoms who've been swabbed already, we can many times see the results and then don't have to swab again when they get to Yale. This has happened many times for patients under my care. It's also great to be able to see some outside records of any complex patients who receive their specialty care outside of our system that present to our PED.

Absolutely, an invaluable tool that alters the way we manage transferred patients.

For consequential imaging that you don't want to repeat (CT head, A/P) and that other hospitals don't reliably push into Powershare, Connie allows us access to at least the reports/findings. This has reduced delays in management and obviate the need to call hospitals to fax over reports, etc. This has had significant impact on patient care. In addition, we can review care prior to a patient's arrival which is helpful in complex, undifferentiated cases.

I agree with Emily. It also has saved us, numerous times, from having to repeat images. LOS in the ER is also decreased because subspecialists are also able to review this information. Notes and labs are also included in Connie, which again, avoids repeat data collection and decreases LOS and I'm sure improves patient outcomes and satisfaction. Connie is utilized EVERY shift and improves patient care and safety.

Connie Enhancements



Connie Alerts

Population Explorer: Real-time integration of inpatient, outpatient, and emergency encounters into the Connie Alert worklist.

The screenshot displays the Connie Alerts Population Explorer interface. The top navigation bar includes the Connie logo, copyright information, and links for MY HIE ADMIN(S), SEND FEEDBACK, and PRODUCT UPDATES. The main content area is titled 'Population Explorer' and shows a list of patient encounters on the left. The selected patient, ANNA, CADENCE_DEMO, is shown in the center with detailed demographics and contact information. The follow-up status is marked as 'Complete'.

Patient Name	DOB	Gender	Encounter Type	Event Time
ALDAN_DEMO, ALLEN	1940-06-01	Male	Emergency	2024-01-31 18:25
MOORE_DEMO, MICHELLE	1934-06-01	Female	Outpatient	2024-01-31 12:04
CADENCE_DEMO, ANNA	1944-06-01	Female	Inpatient	2024-01-30 16:03
GREENFIELD_DEMO, ARNOLD	1957-06-01	Male	Outpatient	2024-01-30 10:32
ACEVEDO_DEMO, ALLISON	1963-06-01	Female	Outpatient	2024-01-29 11:47
CADENCE_DEMO, ANNA	1944-06-01	Female	Emergency	2024-01-28 12:45

Follow-Up Status
Follow-Up Status: Complete
Last Modified: 2024-04-25T14:53:57.566548 By: heidi.wilson@connect.org

Patient Demographics
First Name: ANNA
Last Name: CADENCE_DEMO
Gender: Female
Address: 268 HILLSIDE AVE, HARTFORD, CT, 06105
Date of Birth: 1944-06-01
Home Phone: 860-794-8484
Work Phone:

Selected Encounter Details
Admit Date / Time: 2024-01-23 15:54
Event Date / Time: 2024-01-30 16:03
Admit Source: Skilled Nursing Facility
Care Manager:

- Full patient roster access with unlimited users
- Real-time notifications from major CT hospitals
- Advanced filters for prioritizing alerts
- Exportable data (XLS/PDF) for reporting
- Collaborative tracking of follow-up status
- **NEW! Logic-based alerts**
- **NEW! Global Filter for Mental Health Follow-up**



Social Determinants of Health (SDOH) Assessments

Direct Entry Screening Tool

Name: Adam Demosky

Gender: male

DoB: 1990-11-30

Available Questionnaires: ☐ Show Date

John Hopkins Screening Tool

Amerihealth SDOH Screening Assessment

PRAPARE (PRIVIA) Screening Tool

Name	Value
Demographics (Unemployment/Education/Veterans)	
Are you Hispanic or Latino?	Select one
Which race(s) are you? Check all that apply	Select one
Have you been discharged from the armed forces of the United States?	Select one
What language are you most comfortable speaking?	Type a value
How many family members, including yourself, do you currently live with?	Type a value
What address do you live at?	Type a value
What is the highest level of school that you have finished?	Select one
What is your current work situation?	Select one
What is your main insurance?	Select one
During the past year, what was the total combined income for you and the family members you live with? This information will help us determine if you are eligible for any benefits	Type a value
Are you a refugee?	Select one
Financial Insecurity	
At any point in the past 2 years, has season or migrant farm work	Select one

HIE InContext

PATIENT INFORMATION

CLINICAL DATA

MEDICATION MANAGEMENT

CARE COORDINATION

SOCIAL NEEDS DATA

MY PATIENT SUMMARY

APPS

Adam Demosky

Male | Nov 30, 1990

ASSESSMENTS

CONDITIONS

Assessments

	Date ↓	Source	Description
	2025-06-05	CRISP_REFER	PRAPARESDOH
🚩	2025-05-29	CT_BH_DEMO	PRAPARESDOH
	2025-05-29	CT_BH_DEMO	PRAPARESDOH
	2025-05-29	CT_BH_DEMO	UMCSDOH
🚩	2025-05-29	CT_BH_DEMO	PRAPARESDOH
🚩	2025-05-27	CT_BH_DEMO	PRAPARESDOH
🚩	2025-05-22	CRISP_REFER	PRAPARESDOH
🚩	2025-03-28	CRISP_REFER	PRAPARESDOH

NEW!
Population
Health Reports

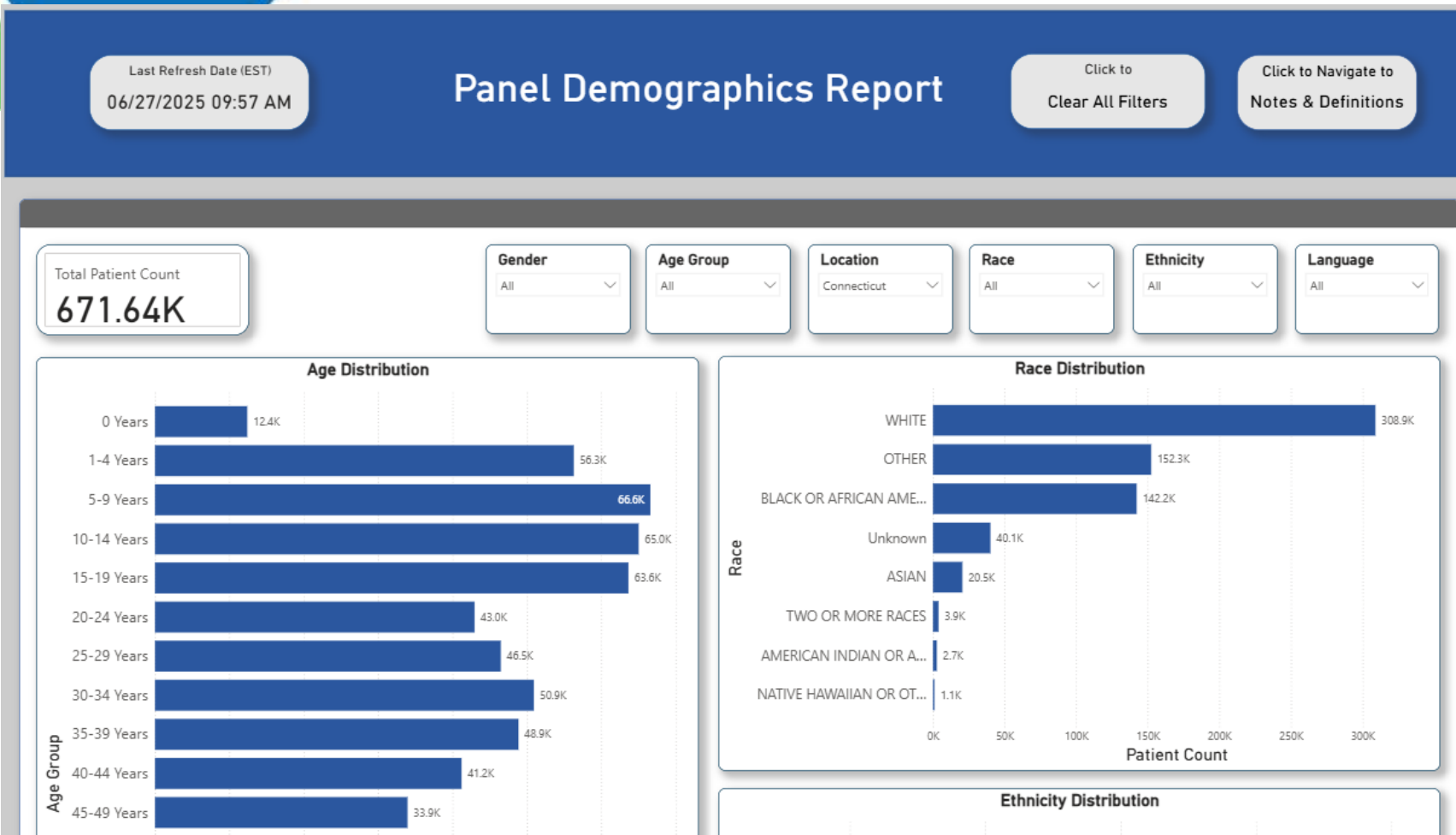


Population Health Reports: Hospital Revisit Report



- Tracks hospital revisit rates following discharges and SNF/LTC stays.
- Providers can identify which facilities have higher revisit rates, which patients are readmitted most often, and how trends shift over a two-year period.

Population Health Reports: Demographics Report



- A filterable view of your patient panel, including summaries by location, age, gender, race, ethnicity, and language, along with top chronic conditions based on ICD-10 codes.
- Patient-level tables include demographic details collected across organizations to support health equity programs.

NEW! Medicaid Redetermination Reports





Medicaid Redetermination Reports

- Partnership between Connie and DSS
 - To provide streamlined approach to assist members in retaining their benefits
 - Patient matching is completed between lists from Connie and DSS
 - Organization is provided with a list of those Medicaid members who are facing redetermination within 90 days
 - List includes member's name, Medicaid ID, benefit end date, address, birthdate, contact phone numbers, and gender
 - Provides the opportunity for awareness/assistance with the process
- To enroll, please contact your Connie Account Manager

Connie Demo





Important Information

- Connie Website: www.conniect.org
 - Connected organizations
 - Communications Toolkit
 - Training resources
- Office of Health Strategy FAQ for BH orgs
 - [Official State-wide Health Information Exchange \(Connie\)--FAQ \(ct.gov\)](http://Official State-wide Health Information Exchange (Connie)--FAQ (ct.gov))
- BH Account Manager: Bethany Mifsud, LCSW
 - Bethany.Mifsud@conniect.org
- Director of Account Management: Amanda Crociata
 - Amanda.Crociata@conniect.org

Questions?

